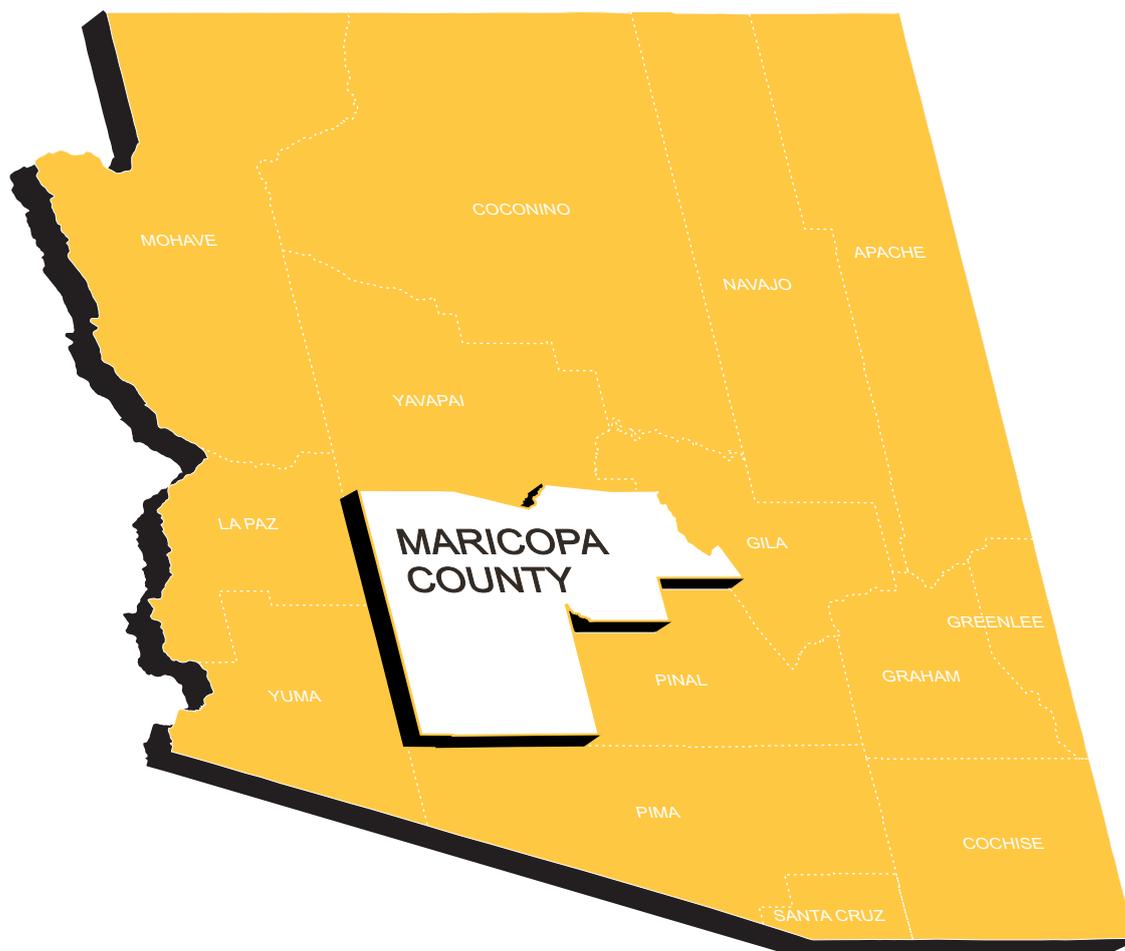


Risk Management Annual Report

Fiscal Year Ended June 30, 2011



Maricopa County, Arizona

www.maricopa.gov

**MARICOPA COUNTY
RISK MANAGEMENT ANNUAL REPORT
FISCAL YEAR 2010-11**

TABLE OF CONTENTS



- I. EXECUTIVE SUMMARY**
- II. CLAIMS DIVISION**
- III. LOSS CONTROL DIVISION**
- IV. ENVIRONMENTAL DIVISION**
- V. ADMINISTRATIVE DIVISION**
- VI. STATISTICS AND COVERAGE**



EXECUTIVE SUMMARY

RISK MANAGEMENT ANNUAL REPORT EXECUTIVE SUMMARY

Presented herein is the *Maricopa County Risk Management Annual Report for the fiscal year July 1, 2010 through June 30, 2011*.

This report contains summaries of the fiscal year's losses and costs for Maricopa County's (County) auto liability, auto physical damage, general liability, medical malpractice, property damage, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment exposures. This report, along with ongoing quarterly reports to County departments during the year, are intended to assist departments in recognizing the nature and extent of their losses, and to assist departments implement and improve their loss control and prevention programs.

Structure and Mission

As of June 30, 2011, the Risk Management Department (Department) completed its **30th year** administering the County's self-insurance program. Risk Management's mission is to provide claim management, safety and loss control consultations and training, environmental consultations and insurance coverage services to Maricopa County departments, districts, and Trust members so they can reduce or eliminate losses. Its vision is to be recognized as a leader in Risk Management, and relied upon for a County-wide risk management philosophy and culture. Risk Management's primary activities are:

- Risk consulting
- Insurance procurement above self-insured retention levels
- Maricopa County Self-Insured Risk Trust Fund management and financing
- Administration and monitoring of third party administrators adjusting workers' compensation and unemployment claims
- Investigation and disposition of casualty and property claims and lawsuits
- Safety training, reporting, and compliance
- Loss control programs
- Environmental investigation, remediation, and reporting
- Contractual indemnification and insurance requirement language standards and review

The Department is divided into three operating divisions: Claims, Loss Control and Environmental, and Administration. Highlights for each division are included herein. The Department strives to accomplish its mission with assistance and direction from the Maricopa County Board of Supervisors, the Maricopa County Self-Insured Risk Trust Fund Board of Trustees, the County Manager and Deputy County Manager. The Director, Risk Management reports to the Deputy County Manager.

Self-Insured Trust Fund

Arizona law (ARS § 11-981) authorizes the County to self-insure, procure insurance from a pool or any insurer authorized by the State of Arizona Department of Insurance, or both. Insurance (defined in Title 20 Arizona Revised Statutes) includes, but is not limited to, auto liability, auto physical damage, general liability, medical malpractice, property, workers' compensation, professional liability, environmental liability, environmental property damage and unemployment insurance.

Upon establishment of the self-insurance program, the County is required to designate a Risk Trust Administrator (Director, Risk Management), and establish a trust. The Risk Trust is funded by an allocation of funds from General Fund and Non-General Fund departments and Special Districts, or such other funding techniques permitted by State statute and authorized by the Risk Trust's Board of Trustees.

A Board of Trustees assists Risk Management to coordinate the Risk Trust's activities and affairs. Trustees, United States citizens and residents of Maricopa County, are appointed by the Maricopa County Board of Supervisors (BOS) and County Manager. During Fiscal Year FY10-11, the following individuals were members of the Board of Trustees:

<u>Trustee District/Appointment</u>	<u>Trustee</u>
BOS District One	Les Clark
BOS District Two	Joel Sterrett, Chair
BOS District Three	Thomas Katsenes
BOS District Four	Steven Beeghley
BOS District Five	Richard "Joe" Lugo
BOS Chairman	BOS Chairman
County Manager	Shelby Scharbach

FY10-11 Results

The County's claim experience improved in FY10-11 as compared to FY09-10. Total dollars paid plus open reserves are \$39,562,100, for claims with event dates in FY09-10. Total dollars paid plus open reserves are \$10,461,423, for claims with event dates in FY10-11 (see page VI-2), a decrease of 278.17%. The Cost of Risk was 1.12% in FY07-08, remained relatively stable for FY08-09 and FY09-10 but increased in FY10-11 only because Risk Management applied budget numbers rather than actual numbers. The Cost of Risk now displays Risk Management's **budgeted** expenses compared to total County and Maricopa Integrated Health System (MIHS) budgeted expenses for FY10-11 at 1.26%. (The actual expenses for FY 10-11 will be reflected in Risk Management's FY11-12 annual report).

Maricopa County's population approximates 3.8 million. It is the 4th most populous County in the United States. According to the U.S. Census Bureau, more than half of the state's population resides in Maricopa County with a 24 percent increase in population during the past decade. This growth has slowed in recent years due to the negative economic conditions worldwide. Size and growth, while economically positive, can negatively impact claim frequency. Risk Management's

emphasis on responsible claim handling and a strong proactive loss prevention and safety program is designed to keep any increase in claims frequency to a minimum.

The actual number of County and MIHS employees varies from month to month. For FY10-11 and FY09-10, actual positions were 16,757 and 16,980 respectively. Workers' compensation claims with an event date in FY10-11 totaled 1,195, while workers' compensation claims with an event date in FY09-10 totaled 1,225, a decrease in the number of actual positions of 1.31% over the previous fiscal year, and a decrease in the number of workers' compensation claims of 2.51% over this period. This indicates improvement in safety processes and practices in the County during the fiscal year.

Cost of Risk

Cost of Risk is a comparison of the Risk Management program and costs of claims and claims related expenses to the County's overall expenditures or budget in the fiscal year. The effectiveness of a risk management program can be reflected in this comparison since the cost of a risk management program includes paid claims (amounts paid in the fiscal year without regard to the year the claim arose), insurance premiums, safety and loss control programs, and operational and administrative expenses, against the total County's expenditures or budget. For FY07-08, the Cost of Risk was 1.12%, and then remained stable for the next two fiscal years at 0.93%. When applying the budget figures for FY10-11, the Cost of Risk increased to 1.26%. Risk Management's commitment is to maintain this measure at or below 1%.

Claims and Premiums	ACTUAL FY07-08	ACTUAL FY08-09	ACTUAL FY09-10	BUDGETED FY10-11
Auto Liability	\$1,245,872	\$398,229	\$1,714,581	\$1,082,162
General Liability	\$3,168,264	\$2,576,246	\$1,448,516	\$4,802,740
Medical Malpractice	\$3,675,378	\$966,588	\$1,649,324	\$5,107,029
Property/Auto Physical Damage	\$608,084	\$483,644	\$249,392	\$1,197,747
Workers' Compensation	\$4,420,652	\$4,402,818	\$4,701,475	\$5,355,735
Unemployment	\$769,150	\$1,088,164	\$1,810,153	\$1,500,000
Premiums	\$4,069,441	\$3,737,971	\$3,623,022	\$3,964,977
Subtotal	\$17,956,841	\$13,653,660	\$15,196,463	\$23,010,390
Other Expenses				
Legal Expenses	\$7,329,475	\$7,201,470	\$4,900,396	\$10,192,679
Actuary Fees	\$44,366	\$39,900	\$42,100	\$44,400
Broker Fees	\$54,575	\$57,000	\$59,001	\$64,000
Consulting and Management Fees	\$212,109	\$197,150	\$82,943	\$250,000
Claims Administration Service Fees	\$601,337	\$555,248	\$601,899	\$637,000
Workers' Compensation Taxes	\$404,940	\$604,137	\$415,367	\$650,000
Administrative	\$2,084,536	\$2,063,837	\$2,172,557	\$2,295,922
Subtotal	\$10,731,338	\$10,718,742	\$8,274,263	\$14,134,001
Total Risk Management Actual Costs	\$28,688,179	\$24,372,402	\$23,470,726	
Total County Actual Expenditures	\$2,557,866,240	\$2,610,316,043	\$2,523,844,489	
TOTAL RM ACTUAL COSTS AS A % OF COUNTY ACTUAL EXPENDITURES	1.12%	0.93%	0.93%	
Total Risk Management Budgeted Costs				\$37,144,391
Total County Budgeted Expenditures				\$2,944,387,528
TOTAL RM BUDGETED COSTS AS A % OF COUNTY BUDGETED EXPENDITURES				1.26%

- Notes:
1. Paid claims represents the amount paid in the fiscal year regardless of occurrence date and does not include Reported But Not Paid (RBNP) or Incurred But Not Reported (IBNR) reserves.
 2. Amounts as valued for the period through June 30, 2011, as reported in the Advantage Financial System.
 3. FY10-11 Risk Management expenses are budget figures. Actual expenses are not available at the time of the printing of this report. FY10-11 County expenditures are budget figures and include Maricopa County Special Health Care District (MCSHCD) budget figures.

Acknowledgments

The Risk Management Department would like to thank the Maricopa County Board of Supervisors, Elected Officials, County Manager, Deputy County Manager, Chief Financial Officer, Self-Insured Trust Fund Board of Trustees, County departmental management and all County employees and volunteers for their demonstrated interest in reducing claims and lawsuits, and their commitment to safety.

Respectfully submitted,

Rocky Armfield
Director, Risk Management

Brad Keogh, Deputy Director
Jean Poe, Manager, Loss Control Division
Samantha Wright-Sprague, Manager, Administration Division
Rita Neill, Manager, Environmental Division
Elena Yniguez, Administrative/Insurance Coordinator
Jenny Durda, Database Report Writer Analyst
Kathy Badendick, Accountant
and the entire Risk Management Staff

Notes: For presentation purposes only, the dollar amounts and associated percentages in all of the charts and tables presented herein, have been rounded to the nearest whole dollar or percent.



CLAIMS DIVISION

CLAIMS
DIVISION

CLAIMS DIVISION

The Risk Management Claims Division is staffed with a manager, supervisor, three senior adjusters, one junior adjuster, and three administrative employees. The Division is committed to reducing Maricopa County's cost of risk through efficient and appropriate claim and litigation management, and minimizing costs associated with claims arising from the County's employee, auto, property and liability exposures. The Division also manages the County's workers' compensation and unemployment claims through two third party claim administrators.

Claims and lawsuits are investigated, evaluated and then either denied or resolved based on their merits. Litigated matters are assigned to either in-house counsel within the County Attorney's Office or outside counsel operating under a County contract. Thereafter, the Division manages the assigned attorneys to minimize expense and obtain expeditious and fair resolutions.

The Division also manages the Subsequent Remedial Measures Program, the purpose and intent of which is to assist departments in (1) identifying the root cause(s) of events which have precipitated a Notice of Claim and/or lawsuit against Maricopa County and its employees, agents and volunteers, and (2) formulating a subsequent remedial measures plan designed to mitigate future claims and/or lawsuits arising out of the same or substantially similar root cause(s).

Fiscal Year 10-11 Summary

In Fiscal Year (FY) 10-11, the Division managed 3306 new workers' compensation, auto liability, auto physical damage, general liability, medical malpractice, and property claims, an increase of 728 claims, which is a 22% increase from FY09-10. In addition to this significant increase in claim count, the relative severity of the claims also significantly increased from FY09-10. For all such claims and lawsuits, the Division paid \$17,342,231, an increase of \$531,958, which is an increase of 3.1% from FY09-10.

The Division also provided the following services to County departments and districts:

- Management of the County's third party workers' compensation claim administrator that adjusts employee workers' compensation claims. In FY10-11, 1765 new workers' compensation claims were re-opened or filed by County employees, an increase of 467, which is an increase of 26.5% from FY09-10. In addition to claim adjusting, Risk Management's vendors conduct bill/invoice reviews, and apply available discounts when injured County employees utilize a Preferred Provider Organization (PPO) (a medical services network). In FY10-11, the County realized a net savings of \$3,726,621 from reductions in amounts billed and available PPO discounts, an increase of \$1,645,365, which is an increase of 44% from FY09-10.
- In FY10-11, Risk Management's third party unemployment claim administrator opened 1340 new unemployment compensation claims and paid \$1,672,302 in direct claim payments. In FY09-10, 1477 claims were opened and \$1,810,153 was paid.

- Subrogation and restitution recoveries increased during FY10-11. The Division collected \$914,589 from parties at fault for injuries to County personnel or damage to County property, an increase of \$10,736, which is an increase of 1.2% from FY09-10.
- Consultation services: To inform and reduce claims and exposures, the Division consults with County departments concerning coverage, exposures, perils, Risk Management issues, and pending claims and litigation.
- Review of indemnity and insurance requirements for County contracts.
- Oversight of vendors and contractors providing Risk Management services, auto and property appraisals, auto repair and structured settlement services.
- Coordinate claim adjusting and recovery from the County's property, aviation and crime insurance policies, as well as from the County's excess liability and medical malpractice insurers.



LOSS CONTROL DIVISION

LOSS CONTROL
DIVISION

LOSS CONTROL DIVISION

The Loss Control Division of Risk Management continued to focus on a countywide initiative ensuring loss control programs throughout the organization. Loss Control conducts a variety of activities to reduce our risk of loss. We interact with departments and county personnel in a variety of ways to reduce the potential for loss and the impact that losses might have on day to day operations. Our goal is to be pro-active in mitigating exposures before they occur.

1. Full management support of our Loss Control policies.
2. Maintaining an effective, comprehensive loss control program.
3. Identifying potential risks and hazard awareness.
4. Training employees in safe work practices.

The establishment of effective loss control programs continues to be crucial in reducing accidents and injuries. As a clear example of its efforts to improve departmental safety performance, workers' compensation data this fiscal year evidences an overall decrease of 30 claims, (1,225 claims in FY09-10, and 1,195 claims in FY10-11, see page VI-18 of the statistics and coverage section). Workers' Compensation payments and reserves (see page VI-2 of the statistics and coverage section) were decreased from \$4,808,029 in FY09-10 to \$3,429,304 in FY10-11, a \$1,378,725 decrease in cost.

During the past year, the Loss Control Division, formerly known as Safety Division, has expanded its focus to include assisting departments in identifying and reducing liability exposures through the Subsequent Remedial Measures Program, loss trending, accident investigations, training, program audits and risk assessments. In collaborating with the departments in reducing both the frequency and severity of their Liability, Auto, and Workers' Compensation Claims, the Loss Control Division works to lower the cost of claims and help build the County's fiscal strength.

Working to improve workplace safety and ensure regulatory compliance, the Division:

- Conducted 471 workplace inspection, 145 facility safety inspections, 210 safety classes, reviewed 12,894 Motor Vehicle Records, and issued 5,025 Vehicle Use Permits.
- Conducted a countywide four-day Employee Safety Fair, with over 600 employees participating in 74 safety classes.

As Maricopa County continues to develop its future strategies in safety management systems, it is necessary that each level of management must take a proactive role in safety development. Management commitment and front line supervision accountability is the key to sustaining the safety process and reducing unsafe work practices. Safety is a corporate effort!



ENVIRONMENTAL DIVISION

ENVIRONMENTAL
DIVISION

ENVIRONMENTAL DIVISION

The Environmental Division of Risk Management conducts remedial investigations and takes action to minimize County environmental liability as determined by law, regulation, statute, and/or court order. The Division provides leadership in the area of pollution prevention and environmental management, and has developed a proactive assessment and action process that mitigates environmental liabilities, saving the County in the cost of remedial action and regulatory penalties. Possible environmental liability costs of known sites have been reduced from previous estimates of over \$500 million for FY95-96, to approximately \$3.4 million for FY10-11.

This fiscal year the Division:

- Continued to cooperate with ADEQ in conducting site characterization of groundwater contamination at the Cave Creek Landfill. Three new groundwater monitoring wells were installed, as was a deep soil vapor monitoring well.
- Completed Stormwater Pollution Prevention Plans (SWPPPs) for 15 County properties. Completed a Spill Prevention Control and Countermeasure (SPCC) for a newly built County facility. Worked with departments to make corrections to storm water issues identified during audit.
- Continued to participate with the Hassayampa Steering Committee in working towards the remediation of the Hassayampa Superfund Site.
- Completed Phase I and additional environmental assessments for (3) facilities. Completed in-house assessments for industrial hygiene, indoor air quality and mold (49), asbestos (69), lead paint (11) and conducted abatement oversight at (19) additional facilities.
- Created and provided on-line spill prevention training for use by departments with SWPPPs.
- Assisted Facilities Management, Superior Courts, Real Estate, MCSO, MCDOT, Juvenile Probation, Flood Control, Legal Defender, Environmental Services, Animal Control, MCAO, Assessor, Agricultural Exchange, WIC, Solid Waste, Air Quality and the Library District in preparing Requests for Proposals for environmental studies, and conducting indoor air quality review, asbestos and lead paint surveys, and air permit reviews.
- Continued to work with APS to allow continued access to County property to conduct USEPA mandated sampling to characterize contamination from APS facility.
- Continued to provide sound environmental compliance information to requesting departments.

The Division recognizes that environmental risks are capable of being managed through risk control and prevention measures. These measures include separation of hazardous materials, effective pollution prevention and loss control techniques, redundant controls and safety mechanisms, double and triple containment of tanks and flow tubes, emergency response plans, and effective training of employees. The Division will continue to seek to implement these measures.



ADMINISTRATIVE DIVISION

ADMINISTRATIVE DIVISION

The Administrative Division is responsible for procuring the insurance policies above the County's self-insured retention, providing certificates of insurance to County departments, preparing the annual user charges for services, preparing the annual budget and financial statements for the Risk Trust, and providing administrative support to the other divisions within the department. Included in this report is a comparison of the assets and liabilities of the Risk Trust over a three-year period, the trend of the current insurance market, a budget summary, and the financial statements through fiscal year ended June 30, 2011.

Self-Insured Trust Fund Combined Balance Sheet Comparison FY07-08, FY08-09, FY09-10 and unaudited FY10-11

	Audited <u>FY07-08</u>	Audited <u>FY08-09</u>	Audited <u>FY09-10</u>	Unaudited <u>FY10-11</u>
Assets	\$44,847,793	\$56,920,496	\$63,134,669	\$ 63,644,420
Liabilities	\$59,277,021	\$63,774,675	\$91,891,866	\$133,427,608
Net Assets (deficit)	(\$14,429,228)	(\$ 6,854,179)	(\$28,757,197)	(\$ 69,783,188)

During the FY07-08 through FY09-10 period, the Risk Trust's assets increased \$18,286,876, or 40.77%, from \$44,847,793 to \$63,134,669. During the same period, the Trust's liabilities increased \$32,614,845, or 55.02%, from \$59,277,021 to \$91,891,866. FY10-11 assets and liabilities are unaudited at the time of the printing of this report. The deficit in Risk Trust net assets is a result of a spend down of the Risk Trust fund in fiscal years when user departments were only charged for administrative costs even though claims and insurance continued to be paid by Risk Management on behalf of user departments.

The Risk Trust began billing user departments for the full costs of claims and insurance and administrative costs in FY99-00. On an annual basis, the Risk Trust funding plan calculates the total Risk Management's expenses for the fiscal year and the next year's claims and claims related expenses. The County does not fund the Risk Trust for all reserves; however, the reserves are part of the liability calculation. It is not the intent of the funding plan to decrease the deficit, but to continue to fund for the next year's claims and claims related expenses.

Insurance Policies

Risk Management continually analyzes insurance market trends. Due to recent claims and weather related events, it is expected that insurance premiums in all lines of coverage will increase. However, experts differ over whether or not the "hard" insurance market of the last few years may abate. Potential increases in annual premium costs may not be as great as in the past years. Risk Management works closely with our insurance broker to aggressively pursue reasonable insurance coverages to protect the County.

At the close of this fiscal year, the County's major insurance policies are as follows:

<u>Coverage</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
General Liability (Excess Liability)	3/1/11 – 3/1/12	\$10 million \$20 million	\$5 million SIR
Medical Malpractice	12/4/10 – 12/4/11	\$25 million	\$5 million SIR
Workers' Compensation	7/1/10 – 7/1/11	\$25 million	\$2 million SIR
Property Damage	7/1/10 – 7/1/11	\$300 million	\$100,000 per occ.

Budget Summary

The **expenditure budget** for the Risk Management Department for FY10-11 was \$37,144,391, of which \$1,840,026 was for personnel costs, \$404,193 supplies and services, and \$34,900,172 was for insurance, legal, and claims and claims related expenditures. On a percentage basis, 93.96% of Risk Management's budget is committed to insurance, legal, claims and claim related expenditures.

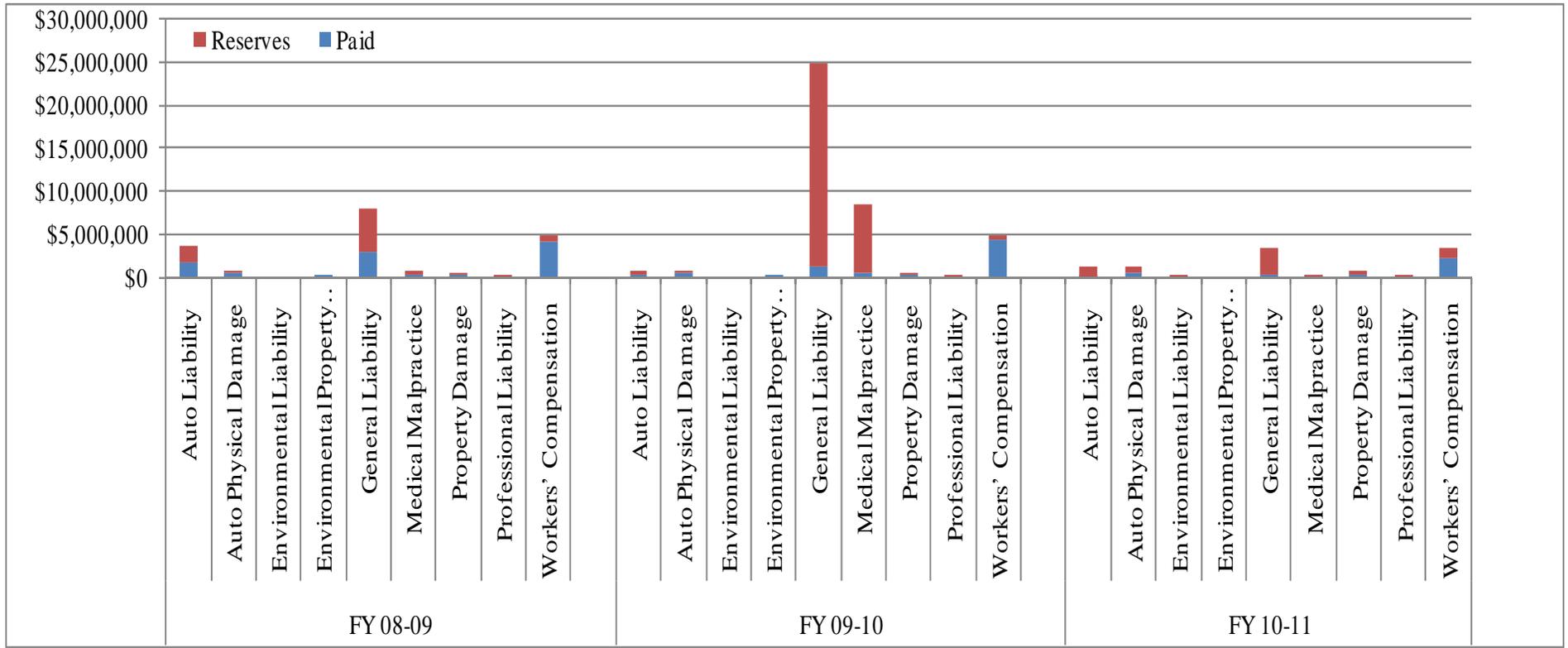
The **revenue budget** for the Risk Management Department for FY10-11 was \$25,052,007, of which \$24,332,007 was from user charges and \$720,000 from interest earnings. On a percentage basis, 97.13% of the revenue is from user charges. These user charges are based on actuarially estimated claims payments and insurance projections Risk Management will pay on behalf of County departments.

Note: The unaudited assets and liabilities have not been finalized by the printing of this report. Once finalized, the audited Risk Trust's financial statements are presented in their entirety and are included in the Maricopa County Comprehensive Annual Financial Report (CAFR) and the Risk Management Trust Report on Audit of Financial Statements for FY10-11. The auditors have not reviewed and are not providing an opinion as to the information disclosed in the annual report.



STATISTICS AND COVERAGE

TOTAL COST SUMMARY CHART FY08-09 TO FY10-11



Notes:

1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
2. Amounts as valued on June 30, 2011, as reported by the RiskMaster system except for Workers' Compensation amounts as valued on June 30, 2011, as reported by the Pinnacle system.
3. Unemployment not included.
4. Small dollar amounts may not be visible on the chart, but they are included in the data.

**TOTAL COST SUMMARY TABLE
FY08-09 TO FY10-11**

		Auto Liability	Auto Physical Damage	Environmental Liability	Environmental Property Damage	General Liability	Medical Malpractice	Professional Liability	Property Damage	Worker's Compensation
FY 08-09	\$ Paid	\$1,724,541	\$491,024	\$0	\$1,927	\$3,015,385	\$260,430	\$0	\$176,593	\$4,176,045
	Open Reserves	\$122,620	\$1,706	\$0	\$0	\$5,003,783	\$504,478	\$15,001	\$20,002	\$673,111
	Total Incurred ⁵	\$1,847,161	\$492,730	\$0	\$1,927	\$8,019,168	\$764,908	\$15,001	\$196,595	\$4,849,156
FY 09-10	\$ Paid	\$323,042	\$384,819	\$0	\$9,301	\$1,157,109	\$500,382	\$0	\$175,957	\$4,256,522
	Open Reserves	\$333,679	\$17,101	\$0	\$0	\$23,814,975	\$7,912,506	\$15,001	\$110,200	\$551,507
	Total Incurred ⁵	\$656,721	\$401,920	\$0	\$9,301	\$24,972,084	\$8,412,887	\$15,001	\$286,157	\$4,808,029
FY 10-11	\$ Paid	\$79,165	\$523,420	\$0	\$0	\$272,402	\$6,048	\$0	\$133,424	\$2,235,346
	Open Reserves	\$1,167,113	\$798,132	\$3,500	\$0	\$3,139,690	\$196,762	\$15,001	\$697,460	\$1,193,959
	Total Incurred ⁵	\$1,246,278	\$1,321,553	\$3,500	\$0	\$3,412,093	\$202,810	\$15,001	\$830,884	\$3,429,304

Notes:

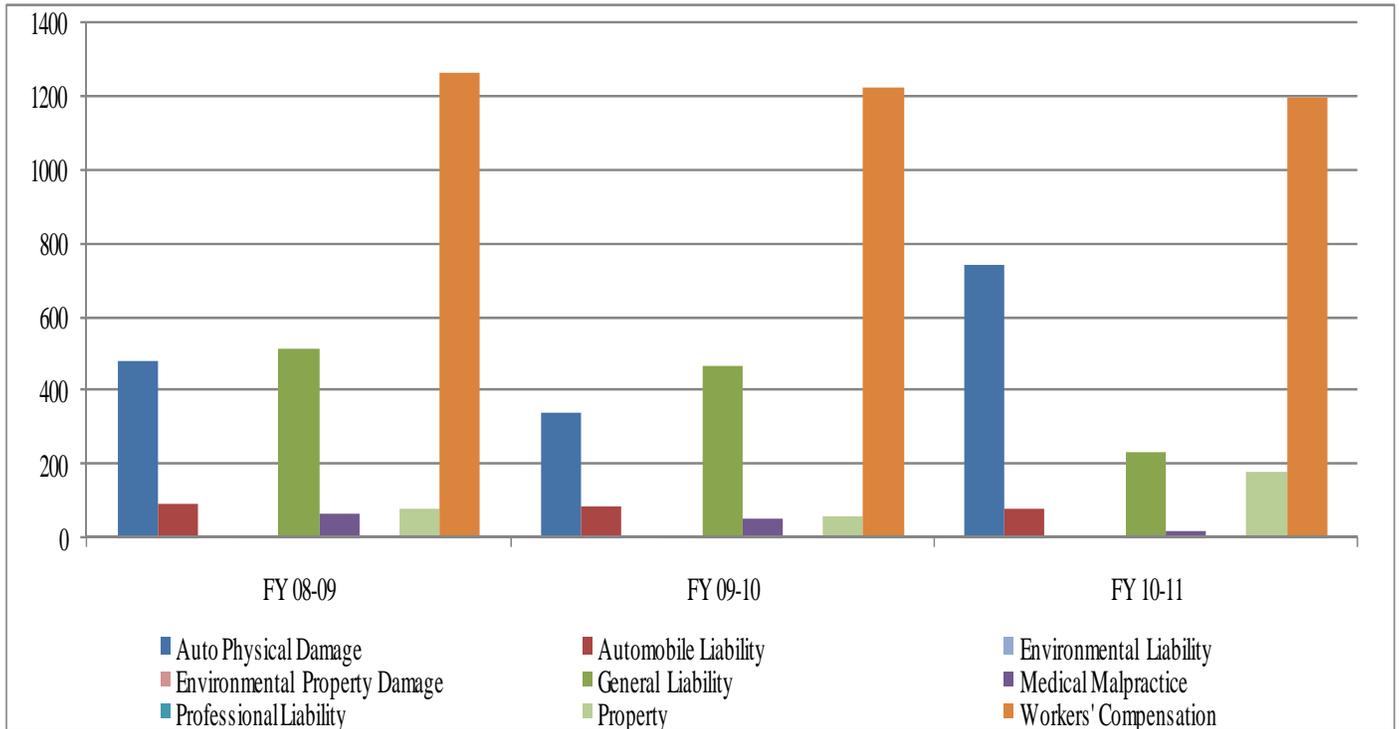
1. Dollars paid listed above represents payments on claims by event date, not actual payment date. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
2. Amounts as valued on June 30, 2011, as reported by the RiskMaster system except for Workers' Compensation amounts as valued on June 30, 2011, as reported by the Pinnacle system.
3. Unemployment not included.
4. Total Incurred = \$ Paid plus Open Reserves, minus Total Recoveries.
5. The totals are derived using both dollars and cents. The cents are removed for presentation purposes and all dollar amounts are rounded to the nearest dollar.

**TOTAL CLAIMS SUMMARY TABLE
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	70	\$240,748	65	\$192,288	68	\$53,693
AIR QUALITY	51	\$20,730	22	\$1,703	20	\$10,903
ANIMAL CONTROL	105	\$81,463	97	\$339,040	82	\$81,125
ASSESSOR	16	\$22,265	6	\$40,195	10	\$28,718
BOARD OF SUPERVISORS CLERK	10	\$284,163	0	\$0	0	\$0
CLERK OF SUPERIOR COURT	16	\$8,701	22	\$64,704	30	\$66,644
CORRECTIONAL HEALTH	86	\$551,885	81	\$54,573	39	\$36,798
COUNTY ATTORNEY	48	\$81,049	52	\$656,262	52	\$59,412
ELECTIONS DEPARTMENT	17	\$18,713	6	\$6,919	14	\$32,009
ENVIRONMENTAL SERVICES	39	\$72,698	46	\$22,836	50	\$41,668
EQUIPMENT SERVICES	17	\$32,936	14	\$77,850	31	\$149,876
HUMAN SERVICES	36	\$49,342	29	\$57,819	34	\$28,979
JUSTICE COURTS	16	\$32,089	13	\$5,482	15	\$11,725
JUVENILE PROBATION	70	\$256,800	83	\$410,105	109	\$186,896
MARICOPA MEDICAL CENTER	415	\$955,303	374	\$1,574,116	403	\$587,803
MEDICAL EXAMINER	22	\$14,120	7	\$8,436	23	\$21,662
PARKS & RECREATION	16	\$20,497	15	\$19,012	25	\$12,634
PLANNING AND DEVELOPMENT	14	\$22,865	11	\$35,264	3	\$4,592
PUBLIC DEFENDER	19	\$19,188	36	\$62,814	23	\$8,585
PUBLIC HEALTH	45	\$419,452	38	\$52,013	47	\$78,333
PUBLIC WORKS	213	\$169,003	186	\$217,201	398	\$280,445
RISK MANAGEMENT	30	\$0	18	\$49,124	14	\$9,894
SHERIFF	1019	\$5,863,500	895	\$2,624,033	837	\$1,371,647
TRIAL COURTS	53	\$271,751	43	\$74,306	36	\$24,743
ALL OTHERS	45	\$232,682	65	\$161,033	81	\$61,019
TOTALS	2488	\$9,741,944	2224	\$6,807,131	2444	\$3,249,805

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system except for Workers' Compensation amounts as valued on June 30, 2011, as reported by the Pinnacle system.
 4. Unemployment not included.
 5. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**TOTAL NUMBER OF CLAIMS SUMMARY
FY08-09 TO FY10-11**



	FY 08-09	FY 09-10	FY 10-11
Auto Physical Damage	478	341	742
Automobile Liability	88	84	78
Environmental Liability	0	0	1
Environmental Property Damage	2	1	0
General Liability	514	464	230
Medical Malpractice	64	51	19
Professional Liability	0	0	1
Property Damage	76	58	176
Workers' Compensation	1266	1225	1195
TOTAL	2488	2224	2442

- Notes:
1. Number of claims paid represents the amount of claims for the year in which the event occurred.
 2. Unemployment not included.
 3. Small dollar amounts may not be visible on the chart, but they are included in the data.
 4. The Environmental Liability, Environmental Property Damage was previously not included in the report. The Professional Liability types were previously included with the General Liability Claim Type. This FY is the first year we have provided the data broken out separately.

**AUTO LIABILITY LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	2	\$0	2	\$0	2	\$0
AIR QUALITY	3	\$1,232	1	\$50	1	\$0
ANIMAL CONTROL	6	\$19,027	6	\$38,001	2	\$750
CLERK OF SUPERIOR COURT	0	\$0	0	\$0	1	\$0
CONSTABLES	0	\$0	0	\$0	2	\$0
CORRECTIONAL HEALTH	1	\$0	0	\$0	0	\$0
COUNTY ATTORNEY	0	\$0	1	\$2,447	0	\$0
ELECTIONS DEPARTMENT	1	\$0	0	\$0	0	\$0
ENVIRONMENTAL SERVICES	0	\$0	3	\$368	4	\$2,334
EQUIPMENT SERVICES	2	\$2,790	1	\$4,906	0	\$0
HUMAN SERVICES	2	\$0	0	\$0	0	\$0
JUVENILE PROBATION	0	\$0	0	\$0	1	\$0
LEGAL DEFENDER	0	\$0	0	\$0	1	\$1,089
MARICOPA MEDICAL CENTER	0	\$0	2	\$3,218	2	\$430
NON-JURISDICTIONAL	0	\$0	2	\$0	1	\$0
PARKS & RECREATION	1	\$1,055	0	\$0	1	\$806
PLANNING AND DEVELOPMENT	1	\$3,975	2	\$2,595	0	\$0
PUBLIC HEALTH GRANT	2	\$24,936	0	\$0	0	\$0
PUBLIC WORKS	11	\$18,561	18	\$45,316	17	\$8,337
RISK MANAGEMENT	5	\$0	1	\$0	0	\$0
SHERIFF	51	\$1,652,965	44	\$226,139	42	\$64,419
SUPERINTENDENT OF SCHOOLS	0	\$0	0	\$0	1	\$1,000
TRIAL COURTS	0	\$0	1	\$0	0	\$0
TOTALS	88	\$1,724,541	84	\$323,042	78	\$79,165

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**AUTO LIABILITY – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
AIR QUALITY	\$5,354	\$50	\$0
ANIMAL CONTROL	\$74,130	\$22,861	\$61,607
COUNTY ATTORNEY	\$0	\$2,447	\$0
ENVIRONMENTAL SERVICES	\$0	\$368	\$2,334
EQUIPMENT SERVICES	\$12,190	\$90	\$4,816
HUMAN SERVICES	\$3,032	\$0	\$0
LEGAL DEFENDER	\$0	\$0	\$1,089
MARICOPA MEDICAL CENTER	\$0	\$425	\$3,223
NON-JURISDICTIONAL	\$15	\$0	\$0
PARKS & RECREATION	\$1,055	\$0	\$1,236
PLANNING AND DEVELOPMENT	\$5,031	\$0	\$12,034
PUBLIC HEALTH	\$2,105	\$22,831	\$0
PUBLIC WORKS	\$40,786	\$4,713	\$59,440
SHERIFF GENERAL FUND	\$506,056	\$1,907,839	\$487,917
SUPERINTENDENT OF SCHOOLS	\$0	\$0	\$1,000
TOTALS	\$649,755	\$1,961,625	\$634,697

- Notes: 1. Dollars paid represents the amount paid for the fiscal year.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.

**AUTO PHYSICAL DAMAGE SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	18	\$7,212	15	\$14,760	35	\$35,302
AIR QUALITY	32	\$8,721	12	\$267	9	\$4,564
ANIMAL CONTROL	32	\$8,504	21	\$20,884	30	\$1,491
CLERK OF SUPERIOR COURT	2	\$475	5	\$0	5	\$0
CONSTABLES	1	\$3,136	5	\$1,823	8	\$5,030
CORRECTIONAL HEALTH	1	\$0	1	\$500	1	\$0
COUNTY ASSESSOR	1	\$500	2	\$500	1	\$500
COUNTY ATTORNEY	7	\$2,683	0	\$2,447	15	\$14,250
ELECTIONS DEPARTMENT	3	\$1,264	0	\$0	1	\$8,154
ENVIRONMENTAL SERVICES	19	\$18,353	22	\$9,573	24	\$15,374
EQUIPMENT SERVICES	6	\$13,242	5	\$15,807	16	\$18,799
HUMAN SERVICES	12	\$2,935	7	\$2,276	2	\$116
JUVENILE PROBATION	4	\$10,347	2	\$0	15	\$803
LEGAL DEFENDER	1	\$0	1	\$0	2	\$1,128
LIBRARY DISTRICT	1	\$1,183	0	\$0	1	\$0
MARICOPA MEDICAL CENTER	0	\$0	3	\$6,243	4	\$2,390
MEDICAL EXAMINER	4	\$0	0	\$0	0	\$0
PARKS & RECREATION	3	\$2,114	2	\$0	14	\$806
PLANNING AND DEVELOPMENT	5	\$3,975	3	\$19,272	1	\$4,410
PUBLIC DEFENDER	1	\$131	1	\$2,663	1	\$0
PUBLIC HEALTH	8	\$17,519	1	\$0	10	\$500
PUBLIC WORKS	71	\$79,184	52	\$54,009	201	\$61,916
RISK MANAGEMENT	5	\$0	0	\$0	3	\$0
SHERIFF	241	\$309,545	177	\$232,904	331	\$343,099
ALL OTHERS	0	\$0	4	\$890	12	\$4,789
TOTALS	478	\$491,024	341	\$384,819	742	\$523,420

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**AUTO PHYSICAL DAMAGE – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
ADULT PROBATION	\$26,103	\$28,779	\$55,097
AIR QUALITY	\$10,821	\$3,584	\$5,564
ANIMAL CONTROL	\$5,293	\$11,552	\$740
CLERK OF SUPERIOR COURT	\$2,355	\$0	\$424
CONSTABLES	\$3,136	\$1,806	\$9,590
CORRECTIONAL HEALTH	\$0	\$500	\$0
COUNTY ASSESSOR	\$0	\$1,000	\$500
COUNTY ATTORNEY	\$12,808	\$15,843	\$26,657
ELECTIONS DEPARTMENT	\$1,264	\$0	\$0
ENVIRONMENTAL SERVICES	\$21,625	\$35,134	\$11,967
EQUIPMENT SERVICES	\$18,264	\$3,463	\$25,946
HUMAN SERVICES	\$9,115	\$4,005	\$616
JUVENILE PROBATION	\$13,609	\$23,487	\$2,495
LEGAL DEFENDER	\$0	\$557	\$0
LIBRARY DISTRICT	\$1,183	\$0	\$0
MARICOPA MEDICAL CENTER	\$742	\$5,510	\$3,919
OFFICE OF ENTERPRISE TECH	\$2,142	\$890	\$0
PARKS & RECREATION	\$3,605	\$1,059	\$0
PLANNING AND DEVELOPMENT	\$0	\$0	\$12,760
PUBLIC DEFENDER	\$0	\$5,826	\$1,131
PUBLIC FIDUCIARY	\$0	\$479	\$0
PUBLIC HEALTH	\$4,583	\$0	\$1,552
PUBLIC WORKS	\$168,193	\$76,894	\$86,894
SHERIFF GENERAL FUND	\$369,493	\$310,246	\$426,118
TRIAL COURTS	\$0	\$0	\$5,297
TOTALS	\$674,335	\$530,614	\$677,266

- Notes: 1. Dollars paid represents the amount paid for the fiscal year.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.

**ENVIRONMENTAL LIABILITY
AND
ENVIRONMENTAL PROPERTY DAMAGE LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
FINANCE	1	\$1,927	0	\$0	0	\$0
PARKS & RECREATION	1	\$0	0	\$0	0	\$0
PUBLIC WORKS	0	\$0	1	\$9,301	1	\$0
TOTALS	2	\$1,927	1	\$9,301	1	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**ENVIRONMENTAL LIABILITY
AND
ENVIRONMENTAL PROPERTY DAMAGE – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
ANIMAL CONTROL	\$0	\$0	\$120
EQUIPMENT SERVICES	\$3,938	\$17,697	\$14,103
FINANCE	\$0	\$1,927	\$0
PARKS & RECREATION	\$3,455	\$1,674	\$0
PUBLIC HEALTH	\$0	\$0	\$3,080
PUBLIC WORKS	\$131,092	\$60,603	\$45,650
RISK MANAGEMENT	\$0	\$8,582	\$44,550
SHERIFF GENERAL FUND	\$4,878	\$10,405	\$3,210
TOTALS	\$143,362	\$100,887	\$110,713

- Notes: 1. Dollars paid represents the amount paid for the fiscal year.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.

**GENERAL LIABILITY LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	2	\$0	2	\$0	0	\$0
ANIMAL CONTROL	22	\$1,619	18	\$3,256	3	\$1,832
BOARD OF SUPERVISORS CLERK	9	\$284,163	0	\$0	0	\$0
CORRECTIONAL HEALTH	7	\$2,106	6	\$0	1	\$4,993
COUNTY ASSESSOR	3	\$375	1	\$0	0	\$0
COUNTY ATTORNEY	32	\$61,274	39	\$400,351	21	\$31,805
COUNTY MANAGER'S OFFICE	1	\$0	1	\$1,500	3	\$5,085
ELECTIONS DEPARTMENT	2	\$0	0	\$0	1	\$0
ENVIRONMENTAL SERVICES	1	\$0	4	\$0	2	\$389
EQUIPMENT SERVICES	2	\$0	0	\$0	0	\$0
HUMAN SERVICES	5	\$0	0	\$0	1	\$0
JUSTICE COURTS	6	\$8,099	6	\$0	6	\$15
LEGAL ADVOCATE	2	\$2,688	0	\$0	1	\$0
LEGAL DEFENDER	1	\$0	2	\$0	2	\$0
MARICOPA MEDICAL CENTER	23	\$8,525	19	\$1,175	15	\$35,100
NON-JURISDICTIONAL	1	\$0	13	\$0	16	\$0
PLANNING AND DEVELOPMENT	3	\$345	3	\$12,199	1	\$0
PUBLIC DEFENDER	11	\$0	18	\$2,159	13	\$0
PUBLIC HEALTH	2	\$0	3	\$0	0	\$0
PUBLIC WORKS	86	\$55,514	62	\$18,670	37	\$2,646
RISK MANAGEMENT	20	\$0	14	\$26,490	2	\$1,480
SHERIFF	241	\$2,534,320	221	\$683,311	90	\$185,115
SUPERINTENDENT OF SCHOOLS	3	\$55,256	1	\$0	0	\$0
TRIAL COURTS	20	\$0	17	\$7,999	5	\$180
ALL OTHERS	9	\$1,101	14	\$0	11	\$3,763
TOTALS	514	\$3,015,385	464	\$1,157,109	230	\$272,402

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**GENERAL LIABILITY – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
AIR QUALITY	\$1,101	\$0	\$0
ANIMAL CONTROL	\$11,997	\$17,536	\$2,067
BOARD OF SUPERVISORS CLERK	\$28,698	\$195,316	\$215,509
BOARD OF SUPERVISORS	\$133,703	\$258,980	\$109,187
CONSTABLES	\$935	\$205	\$380
CORRECTIONAL HEALTH	\$1,088	\$761	\$5,378
COUNTY ASSESSOR	\$375	\$0	\$0
COUNTY ATTORNEY	\$280,765	\$135,896	\$520,441
ENVIRONMENTAL SERVICES	\$26,196	\$10,424	\$389
JUSTICE COURTS	\$8,545	\$296	\$15
LEGAL ADVOCATE	\$2,688	\$0	\$0
LEGAL DEFENDER	\$51,863	\$96,350	\$0
MARICOPA MEDICAL CENTER	\$1,715,650	\$66,345	\$43,640
MEDICAL EXAMINER	\$28,011	\$162,490	\$236
PLANNING AND DEVELOPMENT	\$49	\$12,495	\$0
PUBLIC DEFENDER	\$39,064	\$134,959	\$2,159
PUBLIC HEALTH	\$83,906	\$85,985	\$40,779
PUBLIC WORKS	\$414,853	\$1,103,001	\$593,192
RISK MANAGEMENT	\$143,588	\$9,466	\$127,190
SHERIFF GENERAL FUND	\$3,925,342	\$4,153,035	\$6,798,248
SUPERINTENDENT OF SCHOOLS	\$28,779	\$33,382	\$0
TREASURER	\$0	\$2,966	\$0
TRIAL COURTS	\$145	\$27	\$8,189
WORKFORCE MGT & DEVELOPMENT	\$4,912	\$7,583	\$516
ALL OTHERS	\$0	\$2,150	\$5,182
TOTALS	\$6,932,254	\$6,489,649	\$8,472,697

- Notes: 1. Dollars paid represents the amount paid for the fiscal year.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.

**MEDICAL MALPRACTICE LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
CORRECTIONAL HEALTH	49	\$251,858	40	\$14,851	10	\$6,048
MARICOPA MEDICA CENTER	14	\$8,072	11	\$485,530	9	\$0
PUBLIC HEALTH	1	\$500	0	\$0	0	\$0
TOTALS	64	\$260,430	51	\$500,382	19	\$6,048

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**MEDICAL MALPRACTICE – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
CORRECTIONAL HEALTH	\$988,957	\$793,376	\$342,474
MARICOPA MEDICAL CENTER	\$1,206,294	\$1,268,284	\$479,336
PUBLIC HEALTH	\$9,093	\$12,399	\$0
TOTALS	\$2,204,344	\$2,074,059	\$821,810

- Notes: 1. Dollars paid represents the amount paid for the fiscal year.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.

**PROFESSIONAL LIABILITY LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
LEGAL DEFENDER	0	\$0	0	\$0	1	\$0
TOTALS	0	\$0	0	\$0	1	\$0

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.
 5. No payments were made in the last three FY so no PAID in YEAR chart was generated for the Professional Liability Loss Type

**PROPERTY DAMAGE LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	2	\$0	1	\$0	2	\$0
AIR QUALITY	6	\$0	2	\$0	4	\$0
ANIMAL CONTROL	8	\$5,689	2	\$1,230	0	\$0
COUNTY ASSESSOR	4	\$0	0	\$0	0	\$0
COUNTY ATTORNEY	0	\$0	0	\$0	1	\$1,151
ELECTIONS DEPARTMENT	0	\$0	1	\$0	0	\$0
ENVIRONMENTAL SERVICES	2	\$0	3	\$564	1	\$0
EQUIPMENT SERVICES	0	\$0	1	\$4,770	1	\$6,075
HUMAN SERVICES	0	\$0	5	\$4,532	3	\$0
MARICOPA MEDICAL CENTER	3	\$15,489	3	\$70,397	3	\$1,033
MEDICAL EXAMINER	0	\$0	0	\$0	1	\$1,208
OFFICE OF ENTERPRISE TECH	2	\$104,310	1	\$38,899	2	\$0
PARKS & RECREATION	2	\$13,799	3	\$12,352	3	\$7,273
PUBLIC DEFENDER	1	\$0	0	\$0	0	\$0
PUBLIC HEALTH	2	\$4,990	3	\$3,479	7	\$0
PUBLIC WORKS	17	\$15,743	18	\$33,385	111	\$113,278
RECORDER	0	\$0	1	\$699	0	\$0
RISK MANAGEMENT	0	\$0	1	\$0	8	\$0
SHERIFF	26	\$16,572	12	\$5,649	28	\$3,406
TRIAL COURTS	1	\$0	1	\$0	1	\$0
TOTALS	76	\$176,593	58	\$175,957	176	\$133,424

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the RiskMaster system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.

**PROPERTY DAMAGE – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
ADULT PROBATION	\$0	\$875	\$0
ANIMAL CONTROL	\$6,727	\$1,904	\$0
COUNTY ATTORNEY	\$0	\$0	\$1,151
ENVIRONMENTAL SERVICES	\$0	\$564	\$0
EQUIPMENT SERVICES	\$0	\$0	\$10,845
HUMAN SERVICES	\$0	\$4,532	\$0
MARICOPA MEDICAL CENTER	\$37,080	\$101,530	\$37,861
MEDICAL EXAMINER	\$0	\$0	\$2,416
OFFICE OF ENTERPRISE TECH	\$104,310	\$38,899	\$0
PARKS & RECREATION	\$11,516	\$18,865	\$19,624
PUBLIC HEALTH	\$3,692	\$6,867	\$0
PUBLIC WORKS	\$69,359	\$61,946	\$146,076
RECORDER	\$0	\$0	\$699
SHERIFF GENERAL FUND	\$91,021	\$6,809	\$9,844
TOTALS	\$323,705	\$242,791	\$228,516

- Notes: 1. Dollars paid represents the amount paid for the fiscal year.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.

**WORKERS' COMPENSATION LOSS SUMMARY
FY08-09 TO FY10-11**

Department	FY08-09		FY09-10		FY10-11	
	# Claims	\$ Paid	# Claims	\$ Paid	# Claims	\$ Paid
ADULT PROBATION	46	\$233,536	45	\$177,528	29	\$18,391
AIR QUALITY	9	\$9,676	6	\$1,387	6	\$6,339
ANIMAL CONTROL	37	\$46,624	50	\$275,670	47	\$77,052
ASSESSOR	16	\$22,265	6	\$40,195	10	\$28,718
CLERK OF SUPERIOR COURT	14	\$8,226	13	\$64,704	24	\$66,644
CORRECTIONAL HEALTH	28	\$297,921	34	\$39,222	27	\$25,758
COUNTY ATTORNEY	9	\$17,092	11	\$247,621	14	\$11,902
ELECTIONS	11	\$17,449	5	\$6,919	12	\$23,855
ENVIRONMENTAL SERVICES	17	\$54,345	14	\$12,331	19	\$23,572
EQUIPMENT SERVICES	7	\$16,904	7	\$52,367	14	\$125,003
HUMAN SERVICES	17	\$46,407	17	\$51,012	28	\$28,863
JUSTICE COURTS	10	\$23,990	7	\$5,482	8	\$11,710
JUVENILE PROBATION	66	\$246,453	79	\$410,105	90	\$186,092
LIBRARY DISTRICT	4	\$0	8	\$0	6	\$987
MARICOPA MEDICAL CENTER	375	\$923,217	336	\$1,007,553	370	\$548,849
MEDICAL EXAMINER	17	\$14,120	7	\$8,436	19	\$20,454
OFFICE OF ENTERPRISE TECH	3	\$20,183	5	\$39,832	3	\$2,714
PARKS & RECREATION	8	\$3,529	9	\$6,661	7	\$3,750
PLANNING AND DEVELOPMENT	5	\$14,570	3	\$1,197	1	\$182
PUBLIC DEFENDER	6	\$19,056	17	\$57,993	9	\$8,585
PUBLIC HEALTH	30	\$371,508	31	\$48,534	30	\$77,833
PUBLIC WORKS	28	\$104,000	35	\$56,519	31	\$94,267
SHERIFF	460	\$1,350,099	441	\$1,476,031	346	\$775,608
TRIAL COURTS	32	\$271,751	23	\$66,307	27	\$20,775
ALL OTHERS	11	\$43,125	16	\$102,919	18	\$47,442
TOTALS	1266	\$4,176,045	1225	\$4,256,522	1195	\$2,235,346

- Notes:
1. Dollars paid listed above represents payments on claims by event date, not actual payment date, and does not include RBNP or IBNR reserves. Due to lag time in resolution and payment of claims, the figures from FY08-09 give a truer picture as these claims have had time to mature.
 2. Number of claims paid represents the amount of claims for the year in which the event occurred.
 3. Amounts as valued on June 30, 2011, as reported by the Pinnacle system.
 4. All dollar amounts are rounded to the nearest dollar. The totals are first derived from the non-rounded amounts then rounded.
 5. Due to the fact that all payments are made by Pinnacle Risk Management we did not include a PAID IN YEAR Chart.

**UNEMPLOYMENT LOSS SUMMARY – PAID IN YEAR
FY08-09 TO FY10-11**

Department	FY08-09	FY09-10	FY10-11
	\$ Paid	\$ Paid	\$ Paid
ADULT PROBATION	\$17,083	\$94,963	\$41,087
AIR QUALITY	\$22,458	\$40,138	\$58,126
ANIMAL CONTROL	\$8,594	\$9,695	\$6,010
ASSESSOR	\$26,326	\$20,864	\$27,167
CLERK OF SUPERIOR COURT	\$21,905	\$59,988	\$45,545
CORRECTIONAL HLTH	\$22,180	\$54,186	\$70,487
COUNTY ATTORNEY	\$15,031	\$29,335	\$41,940
ELECTIONS	\$32,138	\$47,996	\$50,201
ENTERPRISE TECHNOLOGY	\$11,378	\$99	\$0
ENVIRONMENTAL SVS	\$30,053	\$42,191	\$13,069
HUMAN SERVICES	\$198,958	\$238,578	\$189,162
JUSTICE SYSTEM PLANNING	\$7,200	\$5,959	\$0
JUVENILE PROBATION	\$41,097	\$78,640	\$74,044
LIBRARY	\$15,032	\$18,605	\$8,417
MARICOPA MEDICAL CENTER	\$225,845	\$371,276	\$181,678
PLANNING AND DEVELOPEMENT	\$77,716	\$64,542	\$28,320
PUBLIC DEFENDER	\$7,314	\$10,662	\$13,831
PUBLIC HEALTH	\$29,628	\$62,369	\$74,031
RECORDER	\$21,816	\$8,508	\$14,984
RESEARCH & REPORTING	\$7,847	\$1,023	\$8,247
SHERIFF	\$39,957	\$95,162	\$76,743
SUPERIOR CT/CRIMINAL CT	\$36,532	\$164,529	\$121,528
TRANSPORTATION	\$6,675	\$2,376	-\$92
WORKFORCE MGT & DEVELOPMENT	\$7,278	\$9,360	\$11,006
ALL OTHERS	\$29,975	\$279,111	\$516,771
TOTALS	\$960,017	\$1,810,153	\$1,672,302

- Notes: 1. Dollars paid represents the amount paid for the fiscal year. There are no reserves for unemployment.
2. Amounts as valued on June 30, 2011, as reported by the Advantage Financial System.